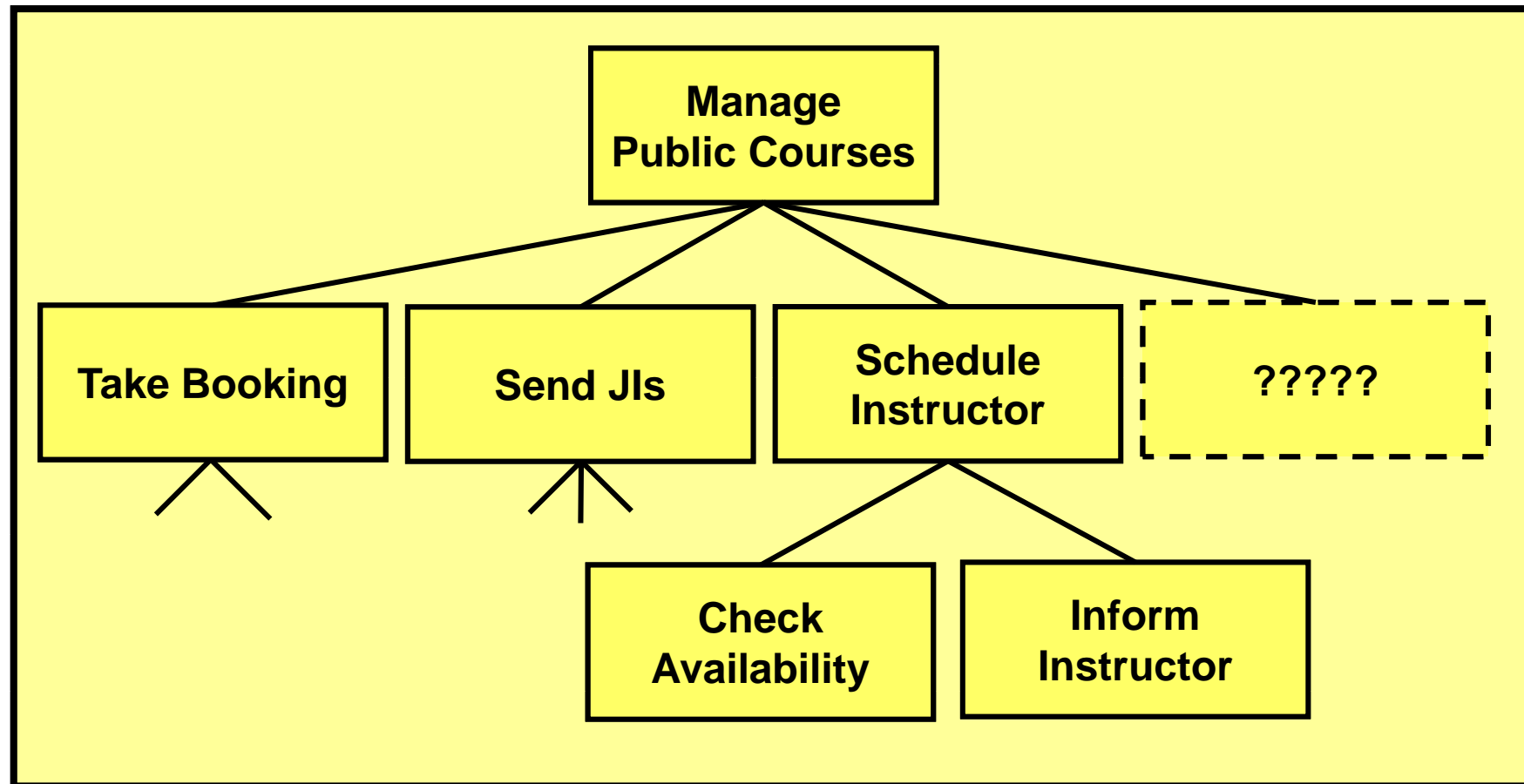
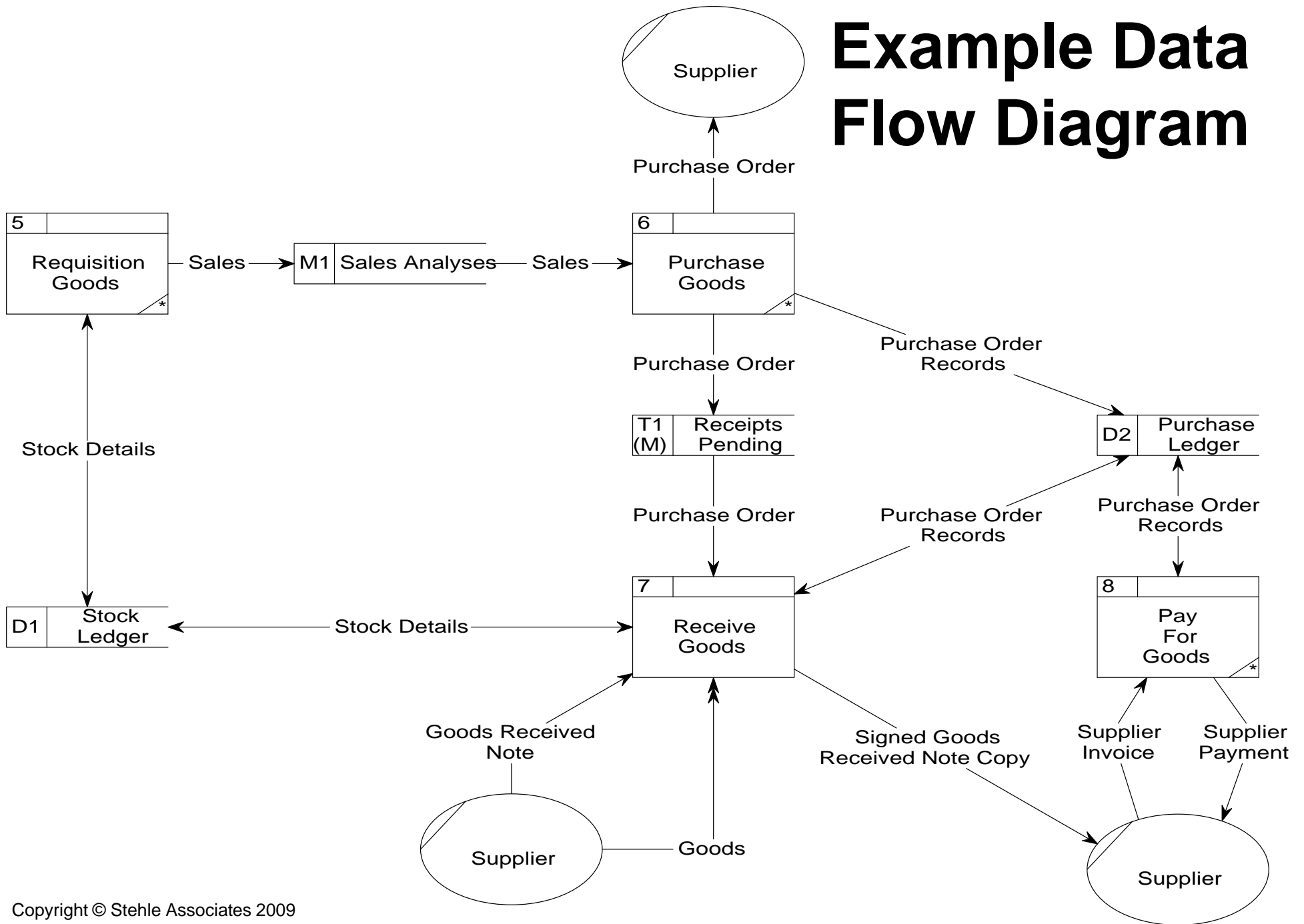


Example Process Models

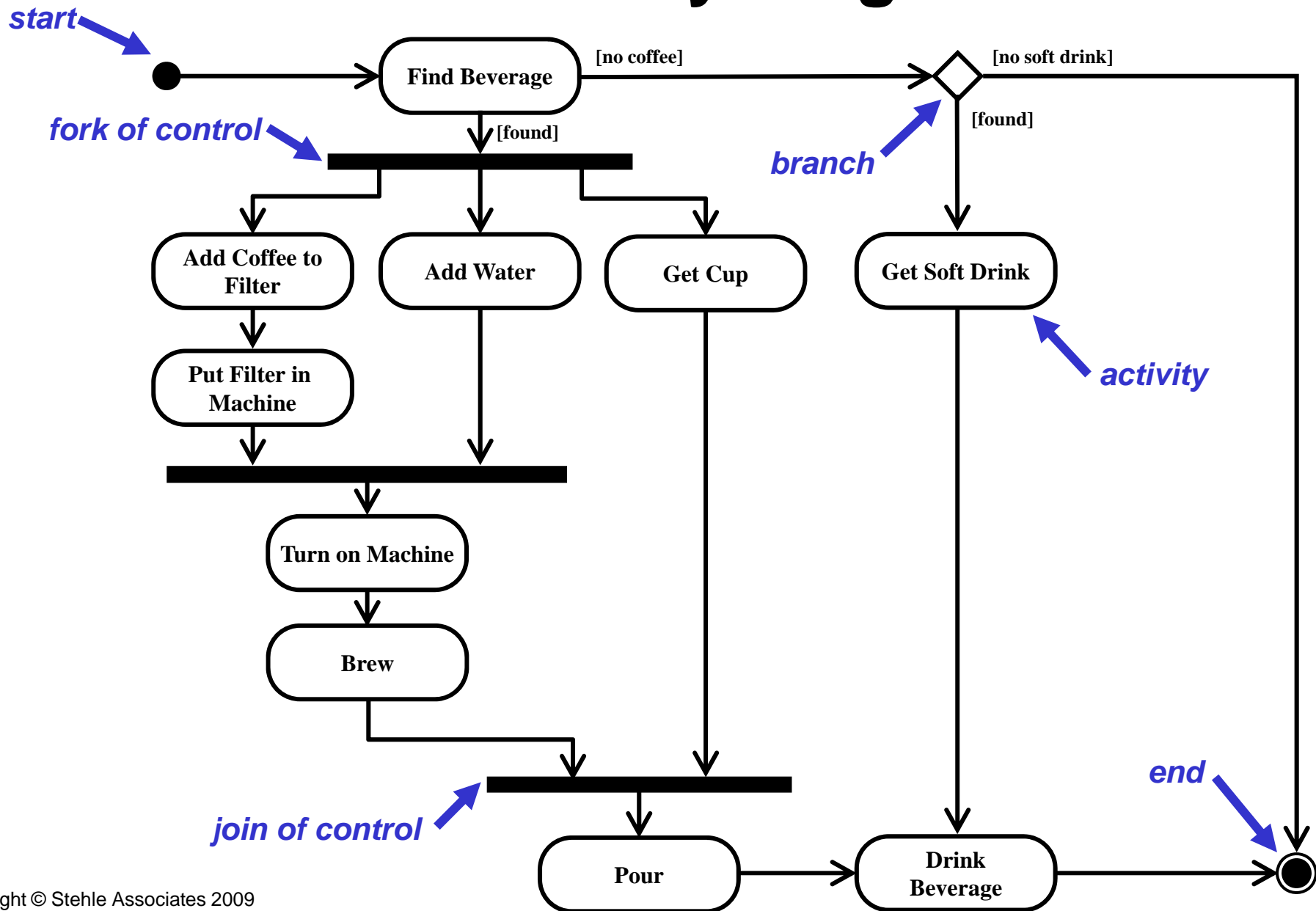
Process Decomposition



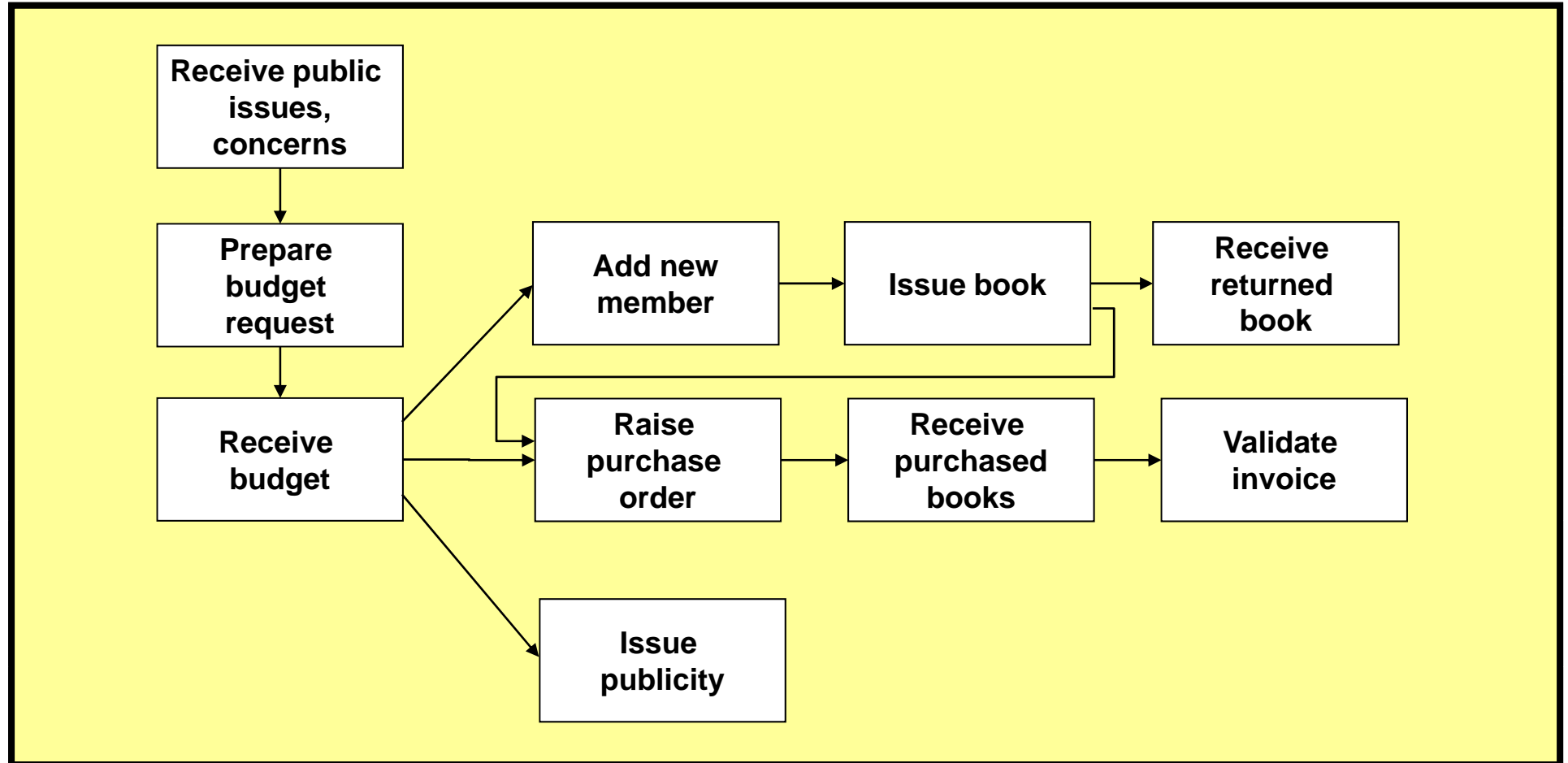
Example Data Flow Diagram



UML Activity Diagram

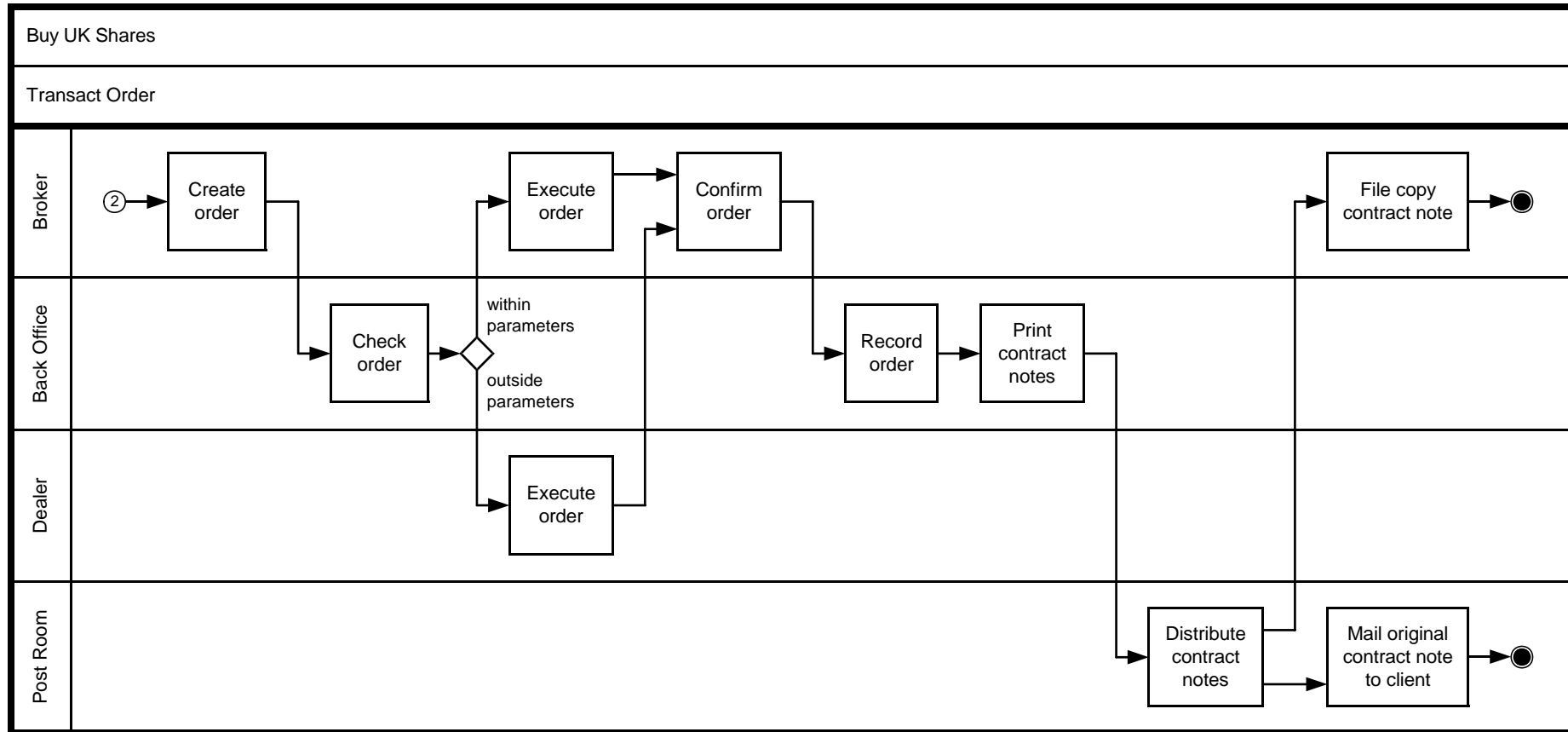


Process Map - Example



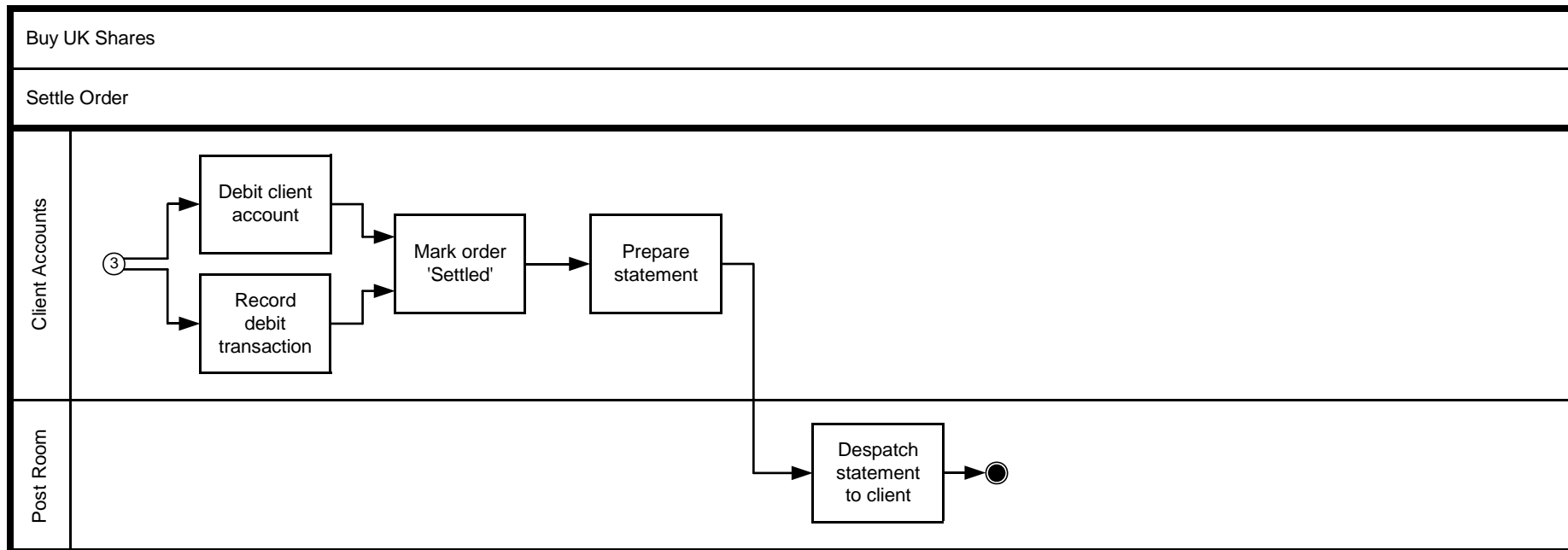
ABC Stockbrokers – Buying UK Shares

Solution 6 – Transact Order



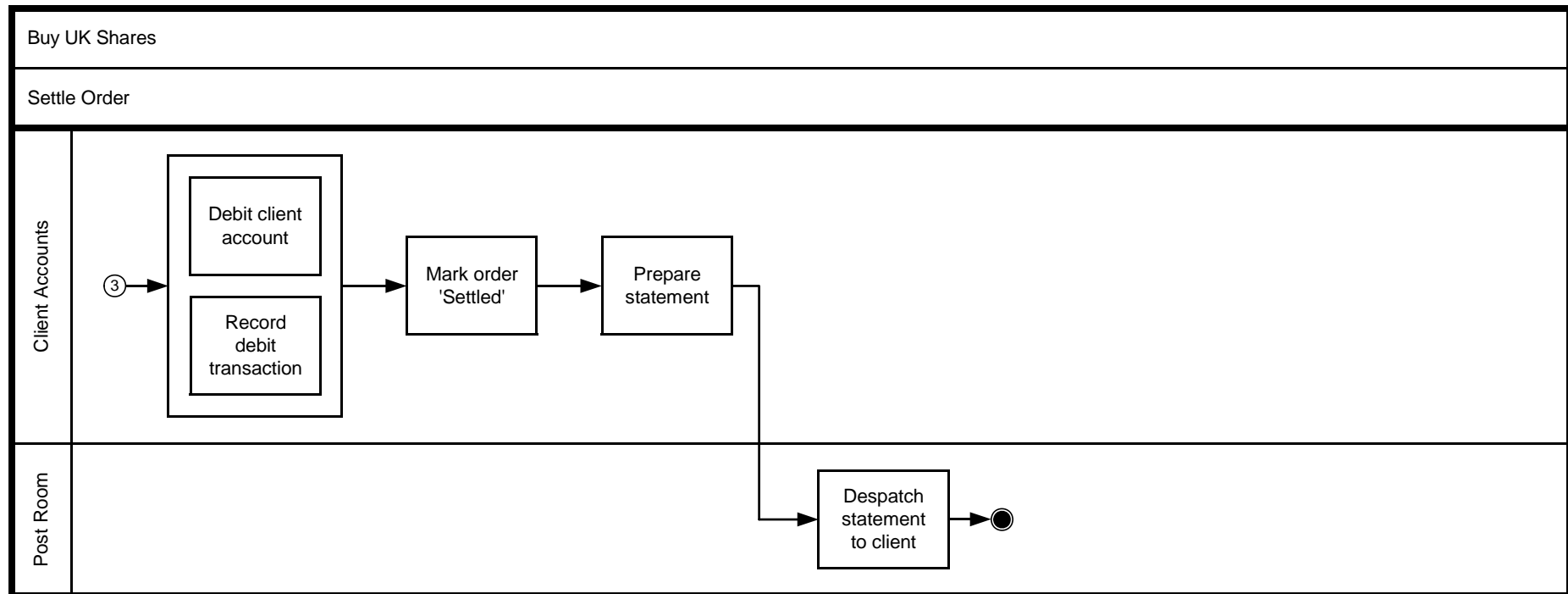
ABC Stockbrokers – Buying UK Shares

Solution 8 – Settle Order (option 2)



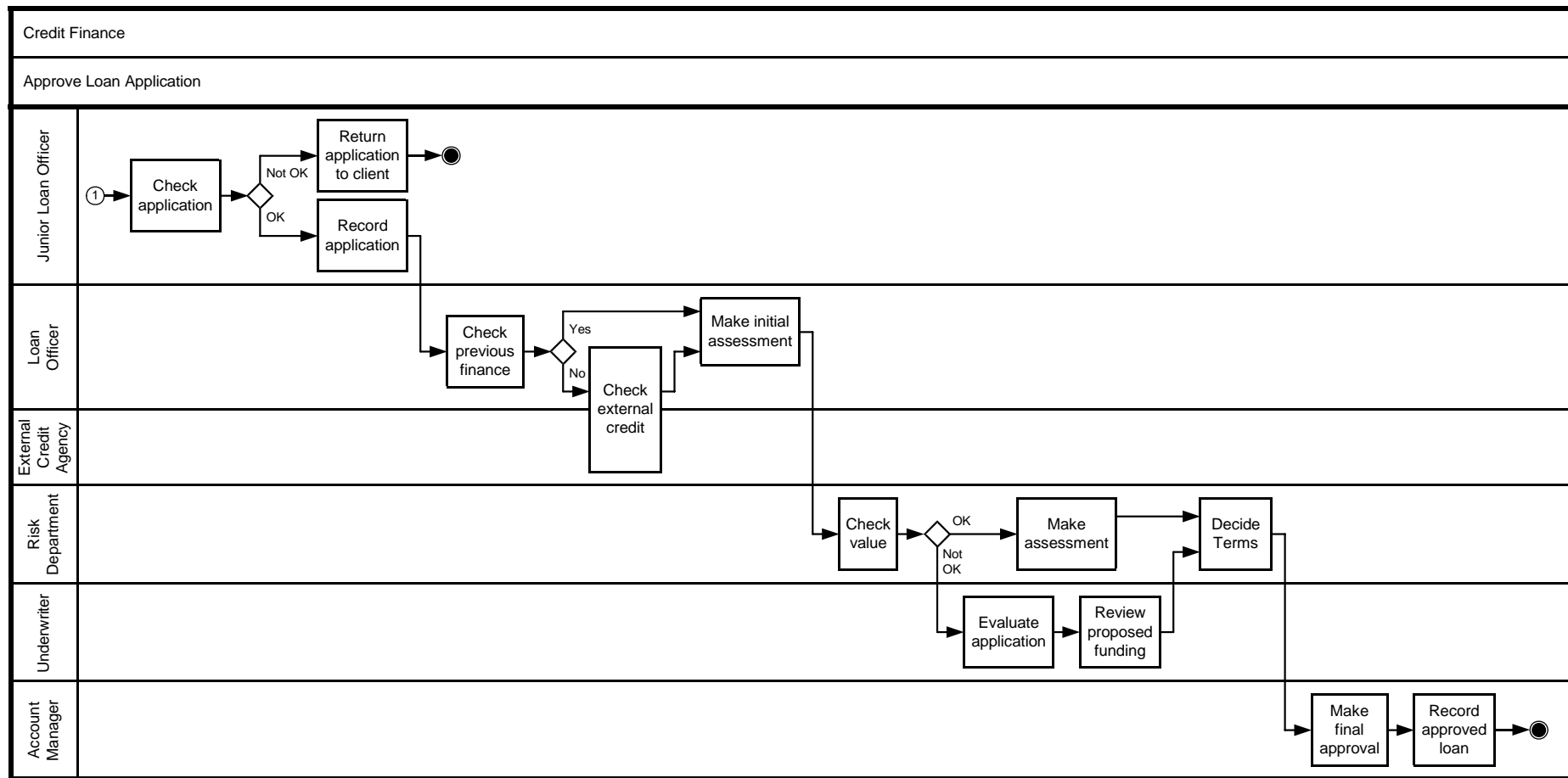
ABC Stockbrokers – Buying UK Shares

Solution 9 – Settle Order (option 3)



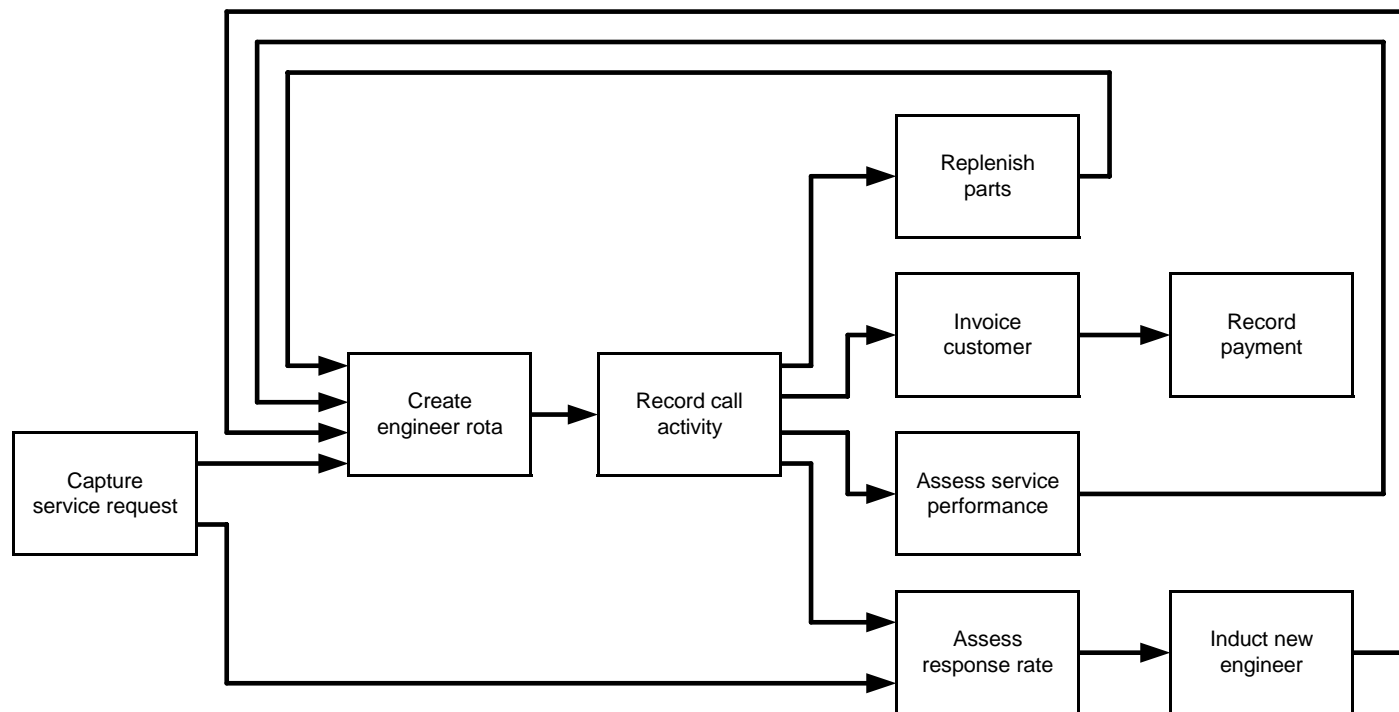
Stehle Credit Financing

Solution 5 – Approve Loan Application



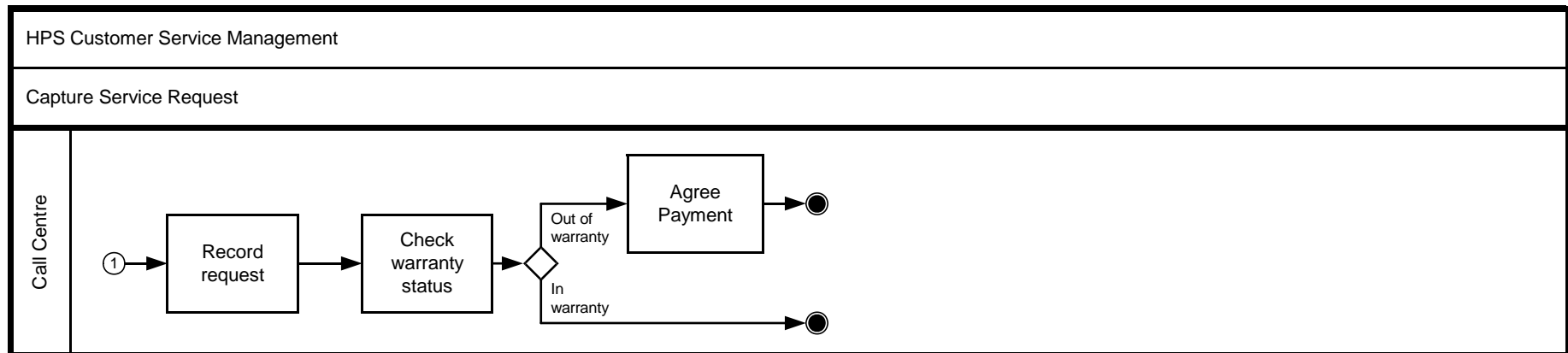
HPS Customer Service Management

Solution 4 – Process Map – Elementary Process Level



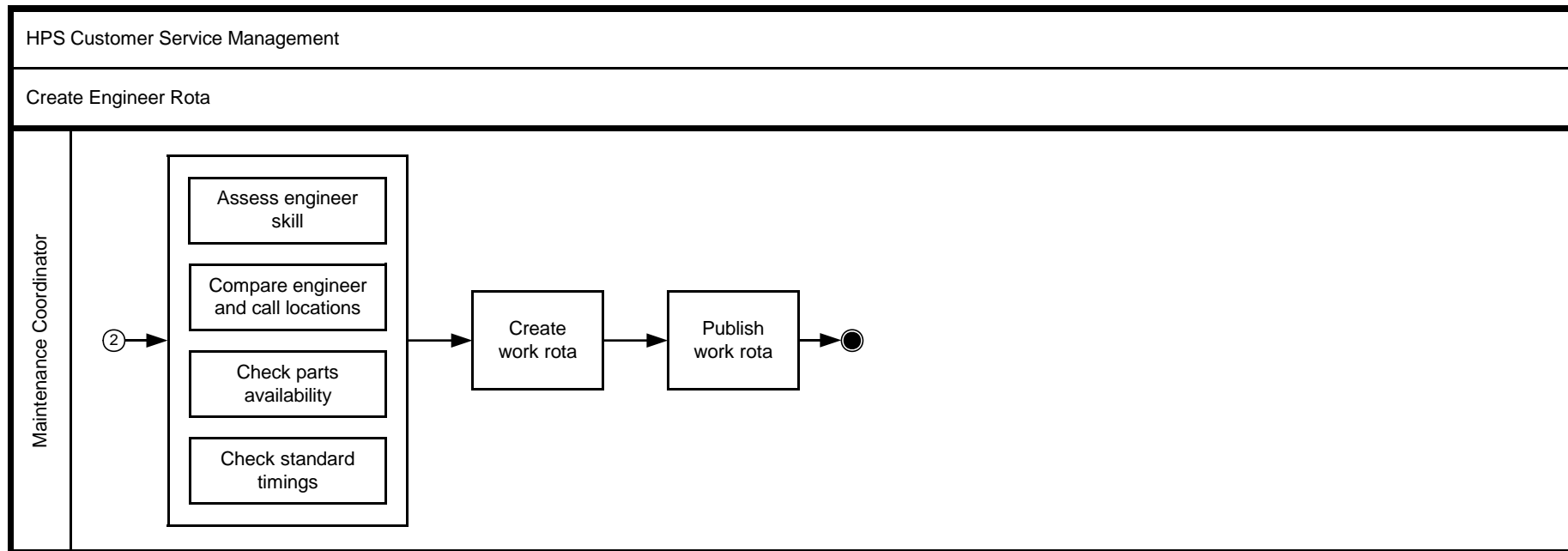
HPS Customer Service Management

Solution 5 – Capture Service Request



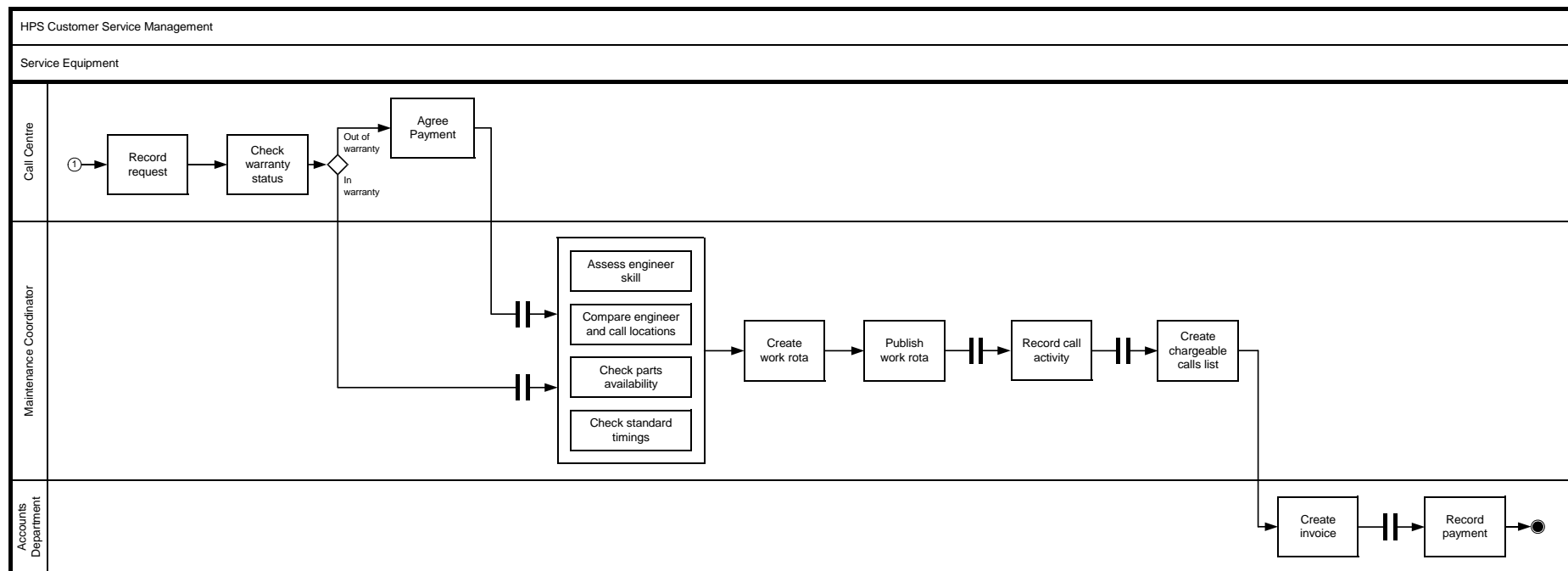
HPS Customer Service Management

Solution 7 – Create Engineer Rota (Option 2)



HPS Customer Service Management

Solution 17 – Service Equipment



Sir Edward Kelly Ltd Exercise 7 Solution

Develop a process model for the base (no problem) scenario in the use case from Exercise 6.

